

# What Field Service knows, and you should know too.

Luis Macupa  
Field Service Manager  
Sep - 2025



As a field service team, we encounter that there are 2 main reasons we receive emergency calls:

- Lack of knowledge of the system, its components and how they interact.
- Deficiency of Maintenance.

Today, I want to share with you some of the subjects we recognize as important to consider on your CEMS system from the field service perspective.

MAINTENANCE

TROUBLESHOOT

FRANKEN SYSTEMS



# Know your system

- Components & how they work
- Audit Testing
- What to do / what not to do
- Drawings
- Log important information - critical values/readings
  - Rxccl
  - CO measure

# MAINTENANCE

Schedule

Spare parts List

When you acquire one of our systems, we provide you with two main lists necessary to maintain your system in good working condition.

# Maintenance Schedule

<i>SCHEDULED MAINTENANCE</i>													
MAINTENANCE DESCRIPTION	MONTH:	1	2	3	4	5	6	7	8	9	10	11	12
EXERCISE SYSTEM ALARMS		X	X	X	X	X	X	X	X	X	X	X	X
REPLACE FINE SAMPLE FILTERS	PMP #1	---	---	X	---	---	X	---	---	X	---	---	X
DRAIN PUMP TUBING REPLACE AS REQUIRED	PMP #11	---	---	X	---	---	X	---	---	X	---	---	X
EXERCISE PRESSURE REGULATORS / FLOW METERS	PMP #2	---	---	X	---	---	X	---	---	X	---	---	X
EXERCISE PRESSURE REGULATORS / FLOW METERS	PMP #3	---	---	X	---	---	X	---	---	X	---	---	X
REPLACE SECONDARY AIR FILTERS (INST. AIR)	PMP #6	---	---	X	---	---	X	---	---	X	---	---	X
REPLACE PRIMARY AIR FILTERS (INST. AIR)	PMP #6	---	---	X	---	---	X	---	---	X	---	---	X
REPLACE AIR CONDITIONER FILTERS	PMP #8	---	---	X	---	---	X	---	---	X	---	---	X
INSPECT NO <sub>x</sub> ANALYZER CAPILLARIES / REPLACE AS NEEDED	See Mfg's Manual in Appendix D	---	---	X	---	---	X	---	---	X	---	---	X
REPLACE FINE SAMPLE FILTER SEALS	PMP #12	---	---	---	---	---	X	---	---	---	---	---	X
PERFORM VACUUM LEAK TEST	PMP #21	---	---	---	---	---	X	---	---	---	---	---	X
REPLACE SAMPLE NH <sub>3</sub> SCRUBBER	PMP #22	---	---	---	---	---	X	---	---	---	---	---	X
PURGE AIR DRYER REPLACE TOWERS AS REQUIRED	PMP #10	---	---	---	---	---	---	---	---	---	---	---	X
REBUILD SAMPLE VACUUM PUMP	PMP #13	---	---	---	---	---	---	---	---	---	---	---	X
REPLACE (STANDARD) SAMPLE PROBE SEALS / FILTER	PMP #4	---	---	---	---	---	---	---	---	---	---	---	X
CLEAN HEATED SAMPLE LINES	PMP #7	---	---	---	---	---	---	---	---	---	---	---	X
MEMBRANE DRYER REPLACE ELEMENT AS REQUIRED	PMP #9	---	---	---	---	---	---	---	---	---	---	---	X
REBUILD NO <sub>x</sub> VACUUM PUMP	See Mfg's Manual in Appendix D	---	---	---	---	---	---	---	---	---	---	---	X

Quarterly

Semiannual

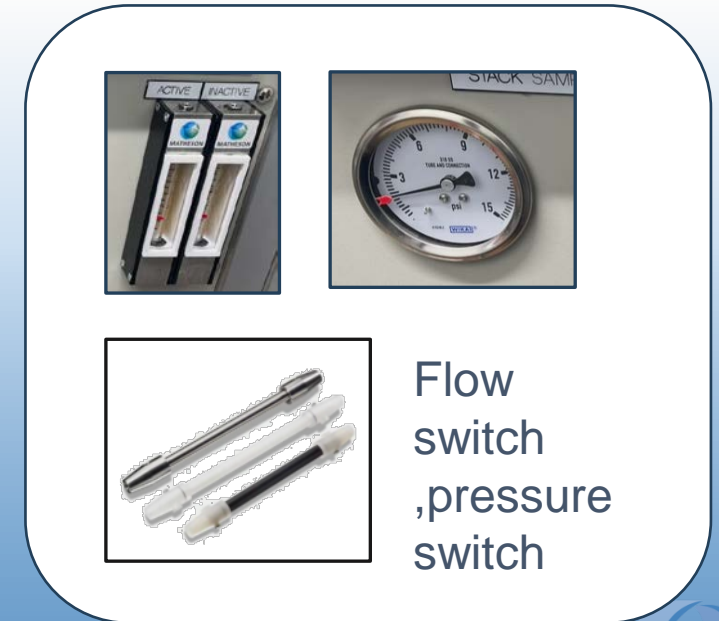
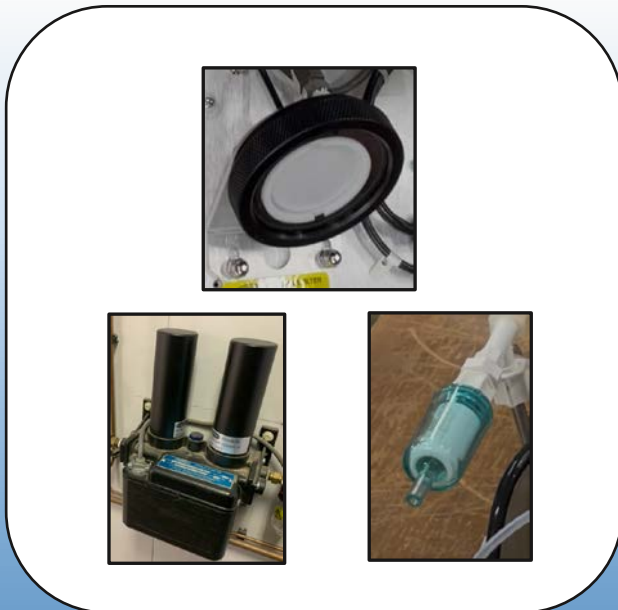
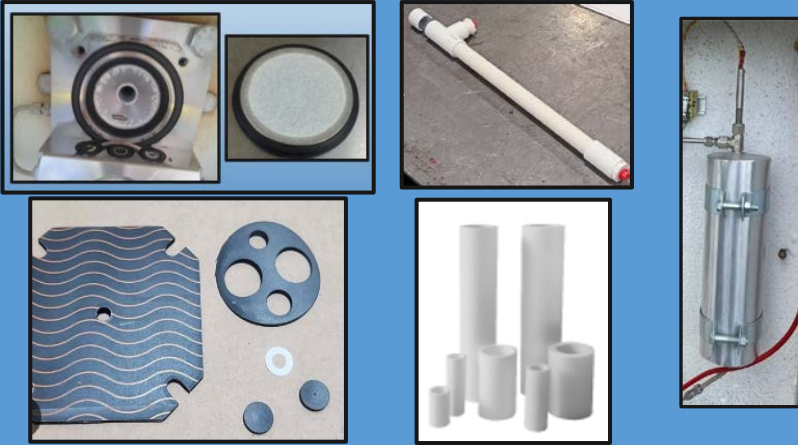
Annual

Generic example

# Spare parts

The list is divided by levels, generally recommended to have level 1 and 2 as essential.

1. Consumables
2. General Maintenance
3. Critical Emergency Repairs
4. Non-Critical Component Replacement



Flow  
switch  
,pressure  
switch

# TROUBLESHOOTING A FAILED CAL

- ❖ Review what value failed. (zero? Span?)
- ❖ Check that there is enough gas in the failed gas cylinder and if there have been any cylinder change make sure the concentration was updated on the system.
- ❖ Check the calibration flow meter, remember that the calibration flow must be greater than the bypass and sample flow together.
- ❖ Perform a leak check.

Leak Check

If it's not a leak, then check the analyzer.

- ❖ When was the last service to it done?
- ❖ If the drift is not too big, perform a manual adjust to the values, and then perform a manual calibration.

## If you suspect a leak

- ❖ Put the system out of service and place it on “probe mode”
- ❖ Energize the O<sub>2</sub> zero gas solenoid.
- ❖ After the O<sub>2</sub> analyzer stabilizes adjust the zero.
- ❖ Manually place the system into cabinet mode (Continue flowing O<sub>2</sub> zero gas)

If the O<sub>2</sub> reads zero in cabinet mode but it reads more than 0.2% on the probe mode it means, there is a leak on the system.

### Common leak places after maintenance

- Probe
- Sample filter
- Analyzer filter
- Solenoids
- Sample pumps
- Tubing

## Leak Check





# Leak Check

Was any maintenance done recently? This would be the place to start.

- ❖ Check properly tight fittings, filters, regulators, tubing, gaskets, o-rings.
- ❖ Check your sample pump working properly
- ❖ Start a deeper search by the middle point of the system, the cooler

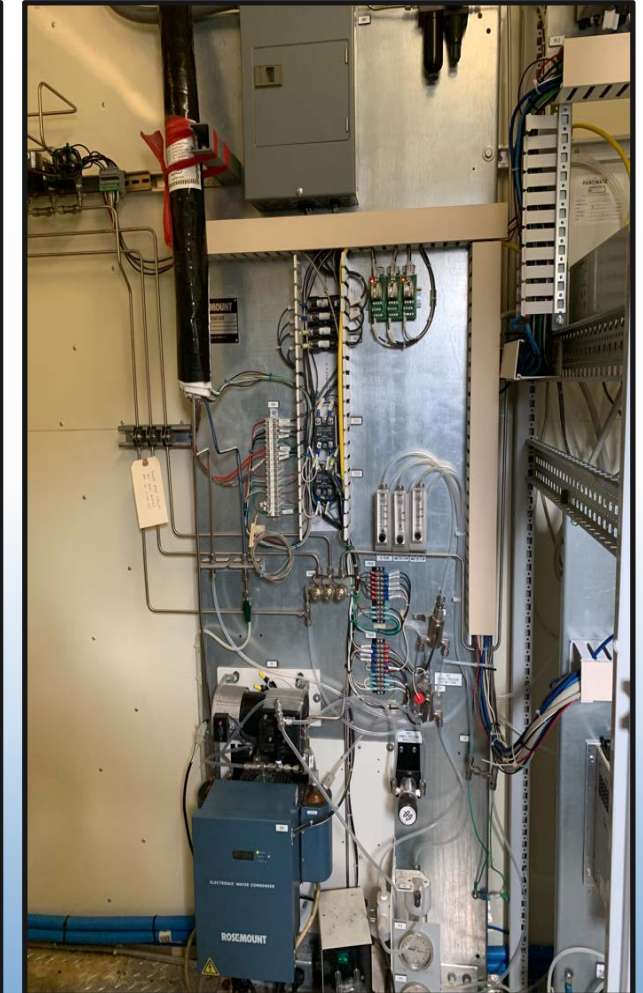
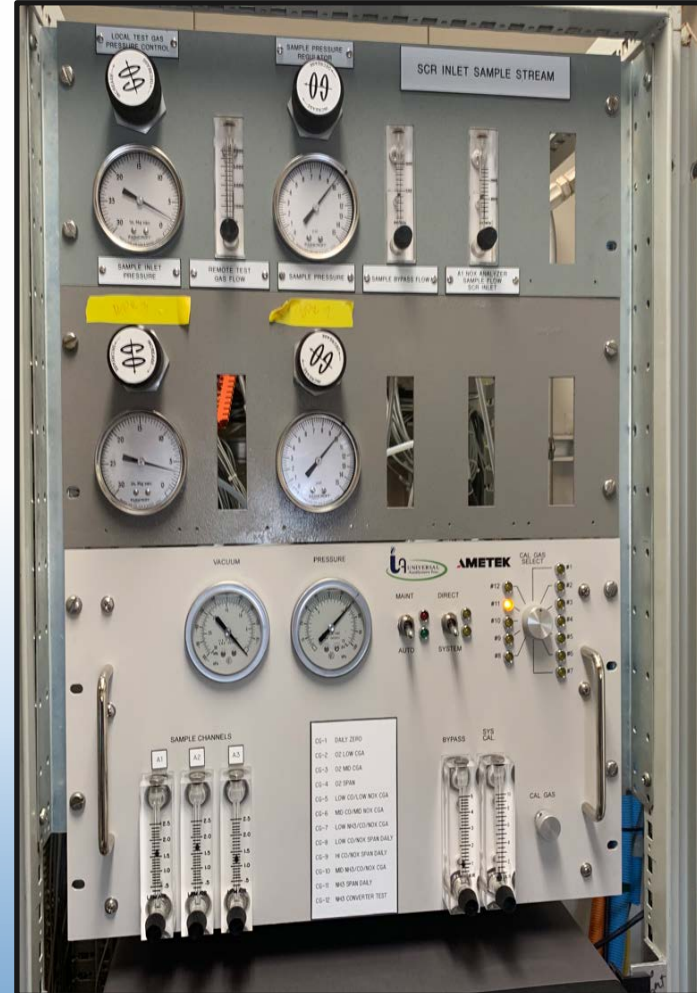
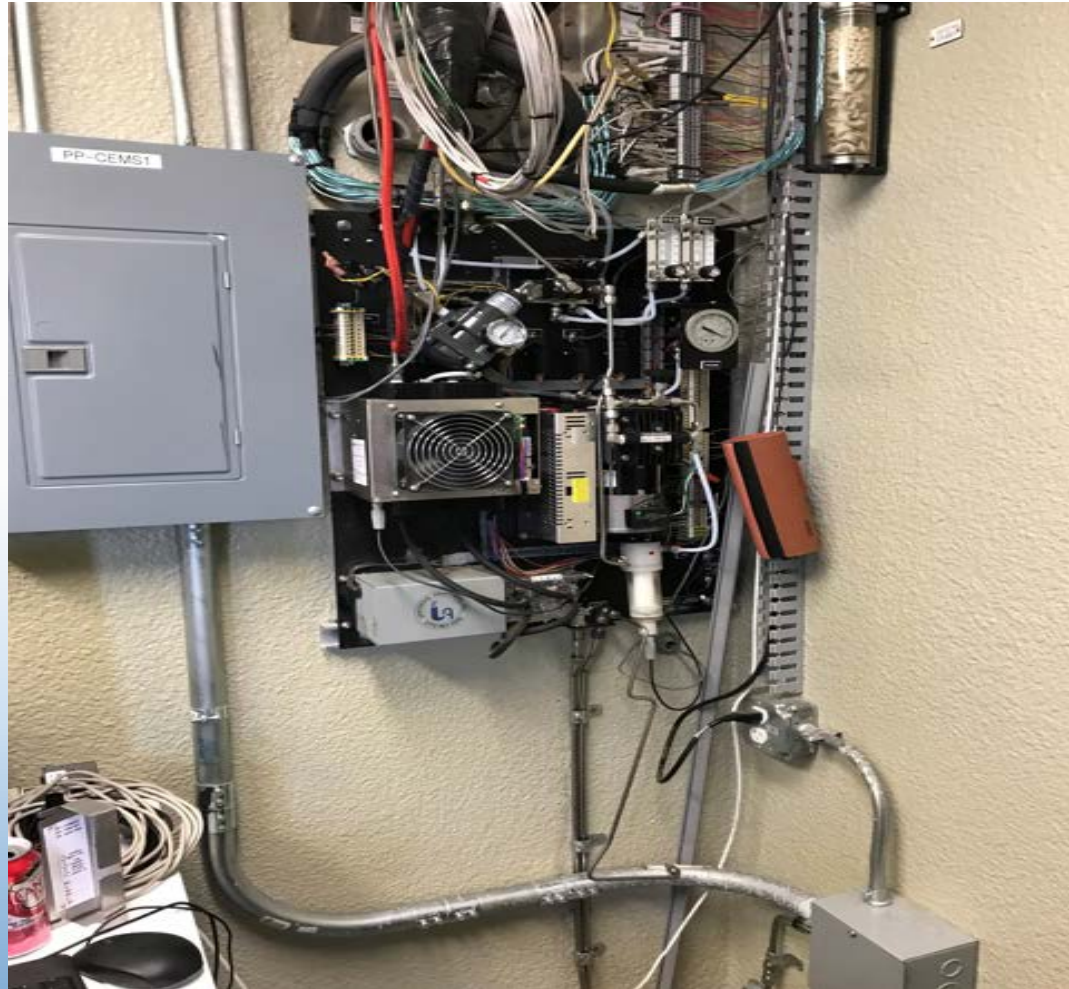
The process to look for a leak can become extensive.

If nothing is resolved, we are here to help you. It's already good that you have identified the problem as a leak.

CiSCO : 303-790-1000



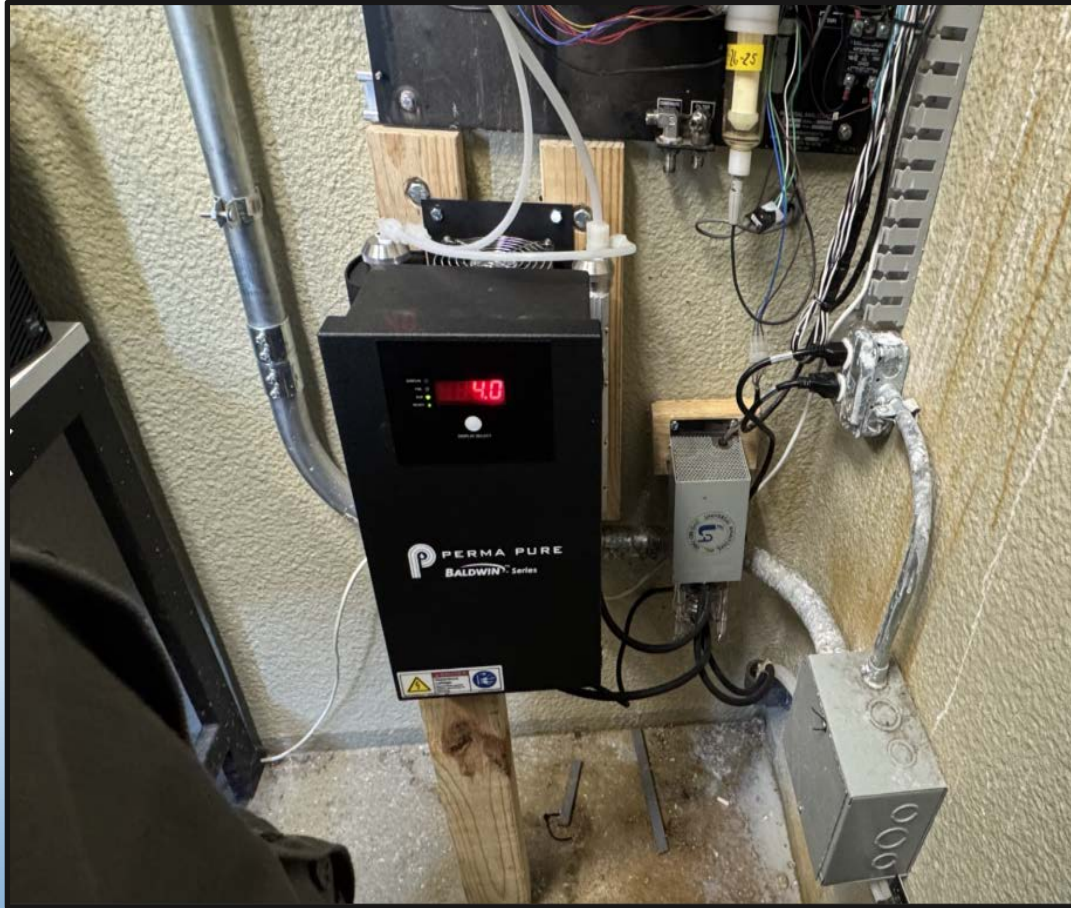
# FRANKEN SYSTEMS



❖ Integration issues may arise during upgrades



# FRANKEN SYSTEMS



- ❖ Long term repair costs can be greater than an upgrade.

**QUESTIONS**  
**???**