

2021 CISCO CEMS User's Group

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President

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What is today all about

- Sharing of ideas [both ours and yours] between each other and with CiSCO personnel
- Learning about what is happening at CiSCO
- CiSCO will be listening to all of you about what you want to see in the coming months and years to make our products and services better
- Putting a face to a name (both for us and for you)
- Getting your questions answered



What is the Schedule

- 8:00 – 8:15 Greeting and Introduction
What's new at CiSCO
- 8:15 – 8:45 Automated CGA/Linearity Racks – Adding to Existing Systems
- 8:45 – 9:30 NO_x Analyzer Converter Efficiency Tester
- 9:30 – 10:00 Analyzer World – What's New – What are the recurring issues
- 10:00 – 10:15 Break
- 10:15 – 10:45 System Troubleshooting – Finding a leak, etc.
- 10:45 – 11:15 CeDAR Software – What's New – What's Coming
- 11:15 – 11:45 Spare Parts – What you need to keep your CEMS up and running
- 11:45 – 12:45 Lunch Break (lunch is provided)



What is the Schedule

- 12:45 – 1:45 Customer Discussions without CiSCO Present in the Room
- 1:45 – 2:15 Service Contracts (Hardware and Software) – What do you get?
- 2:15 – 2:45 CiSCO's Nationwide Equipment Compliance Guideline; Calibration Overview of requirements and mistakes; Fuel Flowmeters
- 2:45 – 3:00 ECMPS Reengineering Effort – what's coming in 2023
- 3:00 – 3:15 Break
- 3:15 – 3:45 End of Life Products and Services – PLCs, Analyzers, CeDAR 4
- 3:45 – 4:15 Analyzer replacements; Heated Sample Line Replacements; PLC Replacements
[Expected downtime; communication concerns; is a walkthrough needed]
[Recertification issues; Hard Copy MP; other lessons learned]
- 4:15 – 5:00 Open Q&A



What's New at CISCO:

- Personnel Changes
 - Wes Kirk – Proposal Engineer – Field Service Manager
 - Jared Atencio – Analyzer Tech
 - Luis Macupa – Field Service Tech
 - Alex Tallant – Field Service Tech
 - Josh Frisby – PLC Engineer
 - Richard Quintana – PLC Technician
 - Jeff Slavin – Software Support

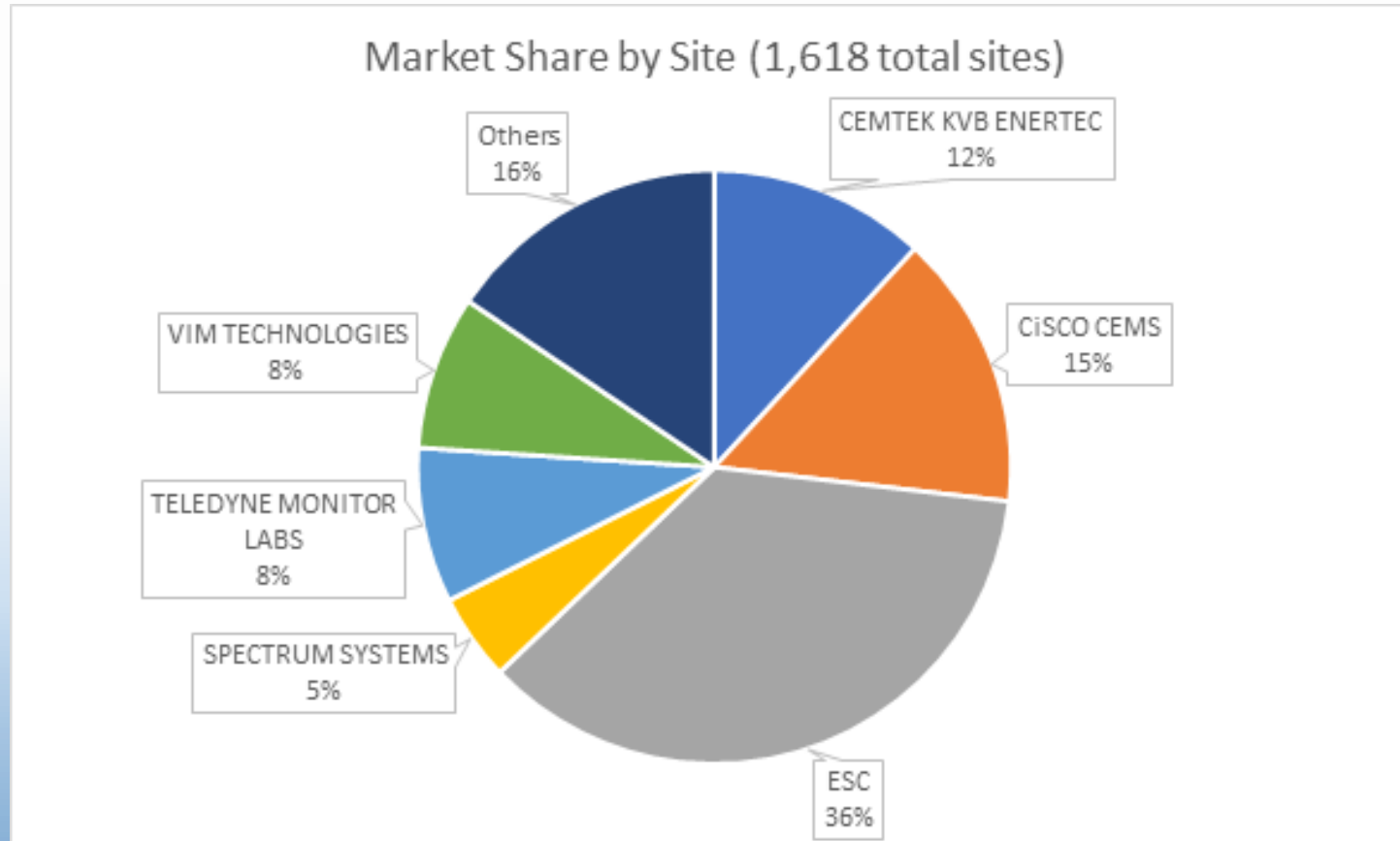
- Brad Shibata - Retired
- Len Richter – Retired, but . . .



What's New at CiSCO:

- New Website
- Parts Ordering – orders@ciscocems.com
- Phone System – Current after hours and future changes

One Last Thing before we begin:



Bob Salerno with Automated CGA/Linearity Racks – Adding to Existing Systems

