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12-007A

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Operators Manuals on CD

I. PURPOSE:

The purpose of this service note is to inform our customers of the change that Teledyne API is making to the operators manuals shipped with our instruments.

II. TOOLS:

N/A

III. PARTS:

N/A

IV. PROCEDURE:

1. In an effort to conserve our natural resources & to be more responsible with these resources, we are offering all of the operators manuals on CD (API p/n 076220000). Beginning on 1 July 2012, in addition to the standard paper manual that we ship with every instrument, Teledyne API will be shipping this CD with each instrument.
2. Beginning on 1 Aug 2012, Teledyne API will no longer ship the paper manual with the instruments. The CD will still be shipped with the instrument.
3. Teledyne API will offer one printed operators manual with each new instrument sale, at no cost, provided that the paper manual is requested at the time the instrument is ordered. We will continue to offer one printed paper manual with each instrument, until 31 July 2013 at which time, a printed manual will still be offered but at a nominal cost.
4. For your convenience, all of our operators manuals will be available online at <http://www.teledyne-api.com/manuals/> for free download. Please feel free to download any manuals you might need any time you would like.

Thank you for assisting us in conserving our natural resources for our future generations.

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