

Service Note

ATTICLE

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09-002 *Rev. A* February 24, 2009

CONTACTING TELEDYNE API FOR ETHERNET PROBLEMS

I. **PURPOSE**:

To inform our customer that in the event that their analyzers should experience unexplained Ethernet problems, they should contact us here at the factory.

II. <u>TOOLS</u>:

None.

III. PARTS:

None.

This service note is an information only type. We recommend that if your analyzer experiences inconsistent and/or unexplained Ethernet errors; contact the Teledyne API factory for instructions. Customer service at Teledyne API can be contacted via telephone at (800) 324-5190 or (858) 657-9800 or via e-mail at api-customerservice@teledyne.com.